**Glebe Park Surgery now offers video appointments with Livi**

You can now speak to an NHS GP by video at Glebe Park Surgery using Livi.

* GP appointments from home, work, or on the go
* Get medical advice, prescriptions and referrals
* Free to patients of Glebe Park Surgery

Simply speak to a member of your practice team and they will be able to book you an appointment with a Livi GP.

**How it works**

We will offer you a video call with a GP either the same day or within the next 3 days. The service runs Monday to Friday from 7am-10pm, and Saturdays and Sundays from 8am-4pm.

You will be called at your appointment time and you will be sent a reminder a few minutes before.

A Livi GP will be able to prescribe medication for you to collect locally, and can refer you to hospital specialists, just like our practice GPs would.

The GP will make a record about what they have discussed with you and the plan for your treatment. They will also contact the practice directly if we need to arrange follow up tests.

If you have any queries before or after your appointment, Livi has a dedicated patient team. You can reach them by email at [support@livi.co.uk](mailto:support@Livi.co.uk) or by phone on 0203 870 3029.

Livi requires the use of a smartphone, the internet and a mobile number – if you don’t have these please don’t worry, our usual services are still available.